

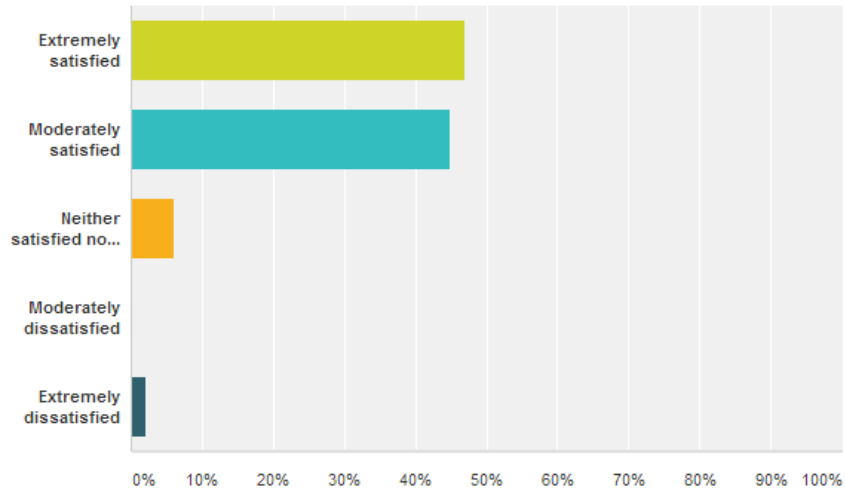
## PamFax User Feedback

We recently conducted a customer-satisfaction survey among a small sampling of current PamFax users and the results -- including the verbatim responses -- were very encouraging.

To the question “How satisfied are you with PamFax?” over 90% of the users reported they were either extremely or moderately satisfied.

### How satisfied are you with PamFax ?

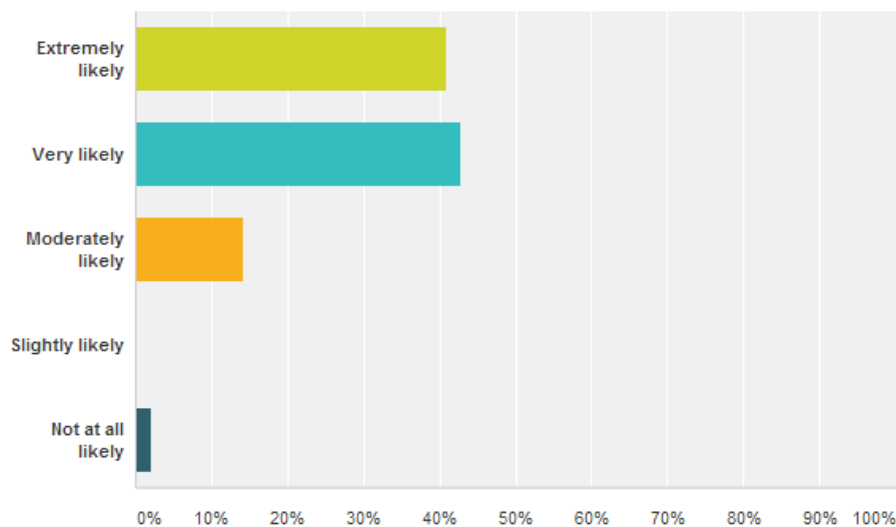
Answered: 49 Skipped: 8



And to the question “Would you recommend PamFax to your friends or colleagues?” over 80% of respondents said extremely likely or very likely.

### Would you recommend PamFax to friends and colleagues?

Answered: 49 Skipped: 8



We also asked for some comments or endorsements; here's a sample:

- *It's a little time consuming but overall it helps me a lot with legal correspondence.*
- *I don't use it that often, but when I need it I am very satisfied. This is about to change. I think my usage is about to go up 10X and will most likely subscribe to an annual subscription; then the cost effectiveness will be justified.*
- *Faxes are easy to send and reliable.*
- *Very convenient, reliable and cost effective.*
- *The price is excellent, and it's so easy to send docs to multiple fax numbers at once.*
- *Good price, good service.*
- *Simple to use and reliable.*
- *I do not have a bad experience. It is always available. An actual fax may break down once in a while, but PamFax did not give problems.*
- *Really convenient ... I love it.*
- *PamFax has worked for me every time I need it. .... It works efficiently and cost-effectively.*